



NATIONAL ENERGY & UTILITY AFFORDABILITY COALITION

ENERGY ASSISTANCE RESOURCE DIRECTORY

Texas

Disconnect Moratoria

Winter Moratorium: An electric utility cannot disconnect a customer anywhere in its service territory on a day when:

- (1) the previous day's highest temperature did not exceed 32 degrees Fahrenheit, and the temperature is predicted to remain at or below that level for the next 24 hours, according to the nearest National Weather Service (NWS) reports; or
- (2) the NWS issues a heat advisory for any county in the electric utility's service territory, or when such advisory has been issued on any one of the preceding two calendar days.

Texas LIHEAP

[Texas LIHEAP Office Contact Information](#)

Nonprofit Fuel Funds and Utility Programs

[211 Texas](#)

[Reliant Care](#)

[Ambit Energy Aid](#)

[St. Vincent de Paul of North Texas](#)

[Atmos Energy Sharing the Warmth Fund](#)

[TriEagle Energy Aid](#)

[Direct Energy Neighbor to Neighbor](#)

[TXU Energy Aid](#)