

Policies, Program Design,
and Advocacy to Scale Up
Low-Income Energy Efficiency Programs

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APPRISE

Nonprofit Research Institute

Established in
2002

Princeton, NJ

Mission

Analyze data
and
information to
assess and
improve public
programs

Research Areas

Energy
Efficiency

Energy
Affordability

Clients

Federal
Government
(DOE, HHS)

State
Governments

Utility
Companies

Nonprofits

Presentation Overview

LIEE Program Objectives

Regulatory Background & Program Structure

Low-Income Energy Burden

LIEE Funding & Opportunities

LIEE Barriers

Policies & Financing Mechanisms

LIEE Program Evaluation

Findings & Recommendations

LIEE PROGRAM OBJECTIVES

LIEE Program Objectives

Energy Savings

- Treat high users
- Install cost-effective major measures
- Ensure high quality work is delivered

Peak Demand

- Contribute to peak demand reduction goals
- Defer new generation or transmission upgrades
- Other programs may be more effective

Cost-Effective Delivery

- Portfolio, sector, program, or measure
- Which test: TRC, UCT, SCT, RIM, PCT
- Discount, avoided costs, baseline, measure life

Households Served

- Total number
- Vulnerable, rural
- Environmental justice, climate change vulnerable

LIEE Program Objectives

Health & Safety

- Direct: mold, venting, CO, gas leaks
- Indirect: temperature, affordability

Energy Affordability

- Reduce energy bills for high usage
- Energy burden statistics

Environmental Impact

- Target dirty fuels, urban areas
- Electricity usage

Economic Development

- Create local jobs
- Increase output

Innovative Methods

- Test new measures or systems
- Pilot test, longer term improvements

REGULATORY BACKGROUND AND PROGRAM STRUCTURE

Regulatory Background & Program Structure

Colorado

- LIEE required, EOC administration
- Community Solar Gardens, 5% LI
- Eligibility: 80% AMI
- Projected savings
- TRC, 25% adder for NEBs
- Coordination between utility and WAP

Illinois

- 1/2018: FEJA LIEE Funding utility admin
- Solar for All LI included, job training
- Eligibility: 80% AMI
- Projected savings
- Cost-effectiveness not required for LIEE
- Coordination uncertain

New Jersey

- Utility collaborative
- Eligibility: 225% FPL
- Periodic billing analysis
- Cost-effectiveness not required for LIEE
- Coordination between electric & gas utilities, working to improve WAP coordination

Pennsylvania

- LIURP & Act 129
- Low-income requirements
- Eligibility: 150%/200% FPL
- LIURP: Annual billing analysis
- Act 129: Projected savings
- Cost-effectiveness not required for LIEE
- Little coordination

LOW-INCOME ENERGY BURDEN

Energy Burden

2014 Residential Energy Burden

Main Heat Fuel	All Households		Non-Low-Income		Low-Income		LIHEAP-Recipient	
	Individual	Group	Individual	Group	Individual	Group	Individual	Group
Electric	9.0%	2.6%	3.2%	2.2%	18.4%	8.6%	17.5%	10.2%
Gas	7.5%	2.9%	2.9%	2.3%	17.3%	9.8%	17.7%	12.1%
All Fuels	8.6%	3.0%	3.3%	2.4%	18.4%	10.0%	18.8%	13.1%

Source: LIHEAP Home Energy Notebook, FY 2014.

LIEE FUNDING & OPPORTUNITIES

LIEE Funding Sources

Ratepayer Funding

Department of Energy Weatherization Assistance Program

- Annual appropriations provided by Congress

LIHEAP

- Up to 15% of block grants can be used to fund WAP
- Up to 25% can be used to fund WAP with a waiver
- 48 states transferred funds to WAP in 2015

LIEE Funding

2015 LIEE Expenditures

State	Electric Utility	Gas Utility	WAP Funding			Total
			DOE	LIHEAP	Other	
CO	\$3,538,787	\$4,380,461	\$4,590,704	\$6,611,666	\$6,500,000	\$25,621,618
IL	\$13,100,000	\$5,200,000	\$3,462,275	\$7,181,815	\$1,008,370	\$29,952,460
NJ	\$11,302,113	\$18,697,887	\$4,308,921	\$12,260,374	\$0	\$46,569,295
PA	\$62,952,299	\$19,652,964	\$12,320,702	\$30,371,473	\$0	\$125,297,438

LIEE Funding

2015 LIEE Expenditures per Household

State	Total Spending	LIHEAP-Eligible		Under 150% FPL		Under 80% SMI	
		#	\$ Per	#	\$ Per	#	\$ Per
CO	\$25,621,618	377,050	\$68	345,372	\$74	803,528	\$32
IL	\$29,952,460	1,015,201	\$30	964,552	\$31	1,969,925	\$15
NJ	\$46,569,295	761,203	\$61	537,445	\$87	1,398,300	\$33
PA	\$125,297,438	1,050,059	\$119	988,130	\$127	2,097,807	\$60

LIEE Opportunities Assumptions

Potential Savings and Cost-Effective Spending On High-Use Electric Heat Homes

	Value	Notes
Pre-Treatment Usage	20,000; 22,000; 25,000 kWh	30% use this amount or more 2010 WAP: 44% electric heaters >20,000
Avoided cost	\$0.08/kWh	Lazard's Levelized Cost of Energy (12/2016)
Measure Life	15 years; 20 years	Mean life expectancy
Discount Rate	5%	LBNL 2017
Electric Reduction	20%	LIEE evaluation research
NEB Adder	None, 25%	25% NEB adder used in Colorado

LIEE Opportunities Calculation

Potential Savings and Cost-Effective Spending On High-Use Electric Heat Homes

	Scenario								
	1	2	3	4	5	6	7	8	9
Assumptions									
Pre-Treat kWh	20,000			22,000			25,000		
Avoided Cost	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08
Measure Life	15	20	20	15	20	20	15	20	20
Discount Rate	5%	5%	5%	5%	5%	5%	5%	5%	5%
Savings	20%	20%	20%	20%	20%	20%	20%	20%	20%
NEB Adder	0	0	25%	0	0	25%	0	0	25%
Calculations									
kWh Saved/yr	4,000	4,000	4,000	4,400	4,400	4,400	5,000	5,000	5,000
kWh Saved/life	41519	49849	49849	45670	54834	54834	51898	62311	62311
Max spending	\$3,321	\$3,988	\$4,985	\$3,654	\$4,387	\$5,483	\$4,152	\$4,985	\$6,231

LIEE Opportunities Calculation

Annual Number of Electric Heating LIEE Jobs
With Average Spending of \$5,000 per Home

State	Total Electric Spending	Potential Jobs with Current Budget	Budget Needed to Serve 10% Of High-Use Electric Heaters			
			150% FPL		80% SMI	
			Budget Needed	% of Current	Budget Needed	% of Current
CO	\$8,849,498	1,770	\$15,887,850	180%	\$33,622,350	380%
IL	\$16,595,738	3,319	\$32,410,200	195%	\$59,173,350	357%
NJ	\$16,272,902	3,255	\$13,975,650	86%	\$31,374,300	193%
PA	\$75,759,952	15,152	\$39,531,600	52%	\$77,032,800	102%

LIEE BARRIERS

LIEE Barriers

Economic

Up-front investment

Landlord/ tenant split
incentive

Asymmetric cost-
effectiveness testing

Low-income
baseline

Utility disincentives

Raided funds

Transactions Costs

Application

Landlord permission

Readying the home

Social Costs

Home tenure

Trust

Scheduling

Language barriers

Literacy

Immigration status

Neighborhoods

Recruiting/training
employees

Health & Safety

Mold & moisture

Asbestos

Knob & tube wiring

Pests

Clutter

Structural issues

Data & Information

Data needed to
determine best
practices are not
available

Who is served/ not
served

Services provided

Savings achieved

LIEE POLICIES AND FINANCING MECHANISMS

Policies & Financing

Offerings/Delivery Models

- Public Utility and Electric Cooperative Programs
 - 25% of U.S. electric consumption, but not regulated
 - Some have implemented EE programs to delay power plant investments
- Heat Island Reduction Programs: community investments in cool roofs and pavements, pervious pavements, tree planting
- Community Solar: multiple subscribers purchase power and receive credit on the bill, low-income carve-outs
- School-Based Energy Education Programs: broad reach to low-income and disadvantaged

Program Funding

- Ratepayer & WAP
- LIHEAP: crisis replacement of unsafe heating; Assurance 16 education and advocacy; transfer to WAP
- Rate case & merger settlements
- GRID Alternatives Model: no cost solar to low-income through coordination of state funds, other grants, equipment donations, volunteers, and job trainees

Policies & Financing

Financing

- On-Bill Lending
- Pay as You Save: charges remain with the meter
- Property Assessed Clean Energy (PACE): assessment on property owner tax bill
- Energy Saving Performance Contracts: ESCO coordinates and is paid from energy savings

Utility Incentives

- Cost recovery: should be equivalent to cost recovery on supply side investments
- Decoupling: removes connection between utility revenue and sales volume
- Energy Efficiency Resource Standards: requires specified consumption reduction
- Energy Efficiency Spending Requirements
- Performance Incentives: financial rewards for measured energy savings

Other Models

- Building Codes: new construction standards
- Green Leases: may help overcome split incentive, include environmental aspects
- Green Banks: finance energy efficiency and other clean energy, work with utility programs

LIEE EVALUATION

LIEE Evaluation Purpose

Measure Program Impacts

- Energy usage
- Energy bill affordability
- Economic impacts
- Environmental impacts
- Health, safety, & comfort
- Cost-benefit analysis

Assess Potential Improvements

- Goal achievement
- Efficiency
- Effectiveness
- Equity
- Targeting
- Participant Satisfaction

Meet Regulatory Requirements

LIEE Process Evaluation

Evaluation Questions

- How is the program designed?
- How is the program implemented?
- Why is the program achieving or not achieving its goals?
- How can the program be improved?

Evaluation Activities

- Background research: Document review & interviews
- Participant and nonparticipant surveys
- On-site research: observations and inspections

LIEE Impact Evaluation

Evaluation Questions

- How much energy was saved?
- How much energy did individual measures save?
- How do savings vary by pre-treatment usage, housing type, measure package, contractor, home characteristics?

Evaluation Activities

- Program data analysis: Characterize participants, homes, services
- Usage impact analysis: Energy usage billing data
- Payment impact analysis: bills, subsidy, affordability, payment
- Realization rate analysis: comparison of usage estimates to projections
- Cost-effectiveness testing
- Performance measurement

FINDINGS & RECOMMENDATIONS

Findings & Recommendations

Goals

- Relate to mission
- Concrete & specific
- Outcomes
- Measurement
- Challenging, achievable

Management

- Provide consistent policy
- Coordination: WAP management, electric & gas coordination
- Utility management: customer data
- Agency management: customer acceptance

Measures

- Comprehensiveness
- Based on usage
- Health and safety

Findings & Recommendations

Data

- One database for the program
- Computerized data collection
- Only include fields with an identified purpose

Energy Education

- Partnership model
- Identify opportunities
- Customer follow-up

Quality Control

- Third-party inspector
- Assess missed opportunities and work quality
- Provide additional education

Findings & Recommendations

Rate Design, Cost Recovery, & Utility Incentives

- Minimize percent of bill that is fixed
- Cost recovery equivalent to supply side
- Decoupling and performance incentives
- Specific LIEE targets and use utility billing analysis to measure savings

Funding & Costs

- LIEE funds may be less likely to be raided if they are not in a separate fund
- Low-income unlikely to participate in cost-sharing
- On-bill repayment may generate participation for moderate-income
- Provide credit enhancements, terms as long as payback, increased incentives, shared risk for energy savings

Evaluation

- Third-party evaluator
- Conducted on regular bases
- Billing analysis and process evaluation
- Performance measurement

Cost-Effectiveness Testing

- Balanced
- Low-income baseline
- Measure prioritization

Further Research

Utility Incentives

- Best strategies
- How do decoupling, EERS, and performance incentives best work together?

Financing

- Will low-to-moderate income take advantage of financing?
- Which methods have greatest potential for low-income?

Raided Funds

- How to provide greatest assurance of continued access to dedicated LIEE funding?

Coordination

- Most successful models for funding coordination?

Health & Safety Investments

- What is the right level of investment?
- How can necessary funding be made available?

Further Research

Non-Energy Impacts

- What level can be expected? What NEB adder is most appropriate?

Innovative Methods

- Which new approaches achieved significant savings and should be replicated?

Environmental Justice

- Are LIEE programs reaching this population?
- If not, how can this be improved?

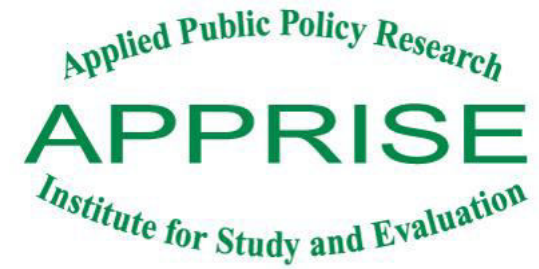
LIEE Savings

- What level of savings can be achieved through various models?
- More studies comparing billing analysis to random control trials and TRM are needed.

Relative LIEE Savings & Cost-Effectiveness

- Compare LIEE and market-rate energy savings and cost-effectiveness

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