

neuac

NATIONAL ENERGY & UTILITY
AFFORDABILITY COALITION

2024

**ANNUAL
REPORT**



NEUAC.ORG

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LIHEAP Action Day 2024

Washington, D.C. | March 2024



250+

Action Day participants



300+

Meetings with legislators



1,150

All Parties Letter Signatures



44

States + Washington DC in attendance

LIHEAP Action Day was held on February 7, 2024, in Washington, D.C., continuing to grow with **256 registered attendees**, including 233 NEUAC members and 23 non-members. The largest state teams came from New Jersey, Massachusetts, Florida, Maryland, and New York. The All Parties Letter in Support of LIHEAP saw a record **1,150 signatures**, with Florida, Massachusetts, and Indiana among the top contributors. Meetings were held with 152 Democratic offices, 156 Republican offices, and 1 Independent office, totaling **59 Senate and 250 House meetings**.

Annual Conference 2024

Winds of Change: Uplifting Community

Chicago, Illinois | May 21 - 24, 2024

ANNUAL REPORT 2024



792

Total
Attendees

41%

First-Time
Attendees



Chicago, IL

San Diego, CA

New Orleans, LA

May 21 - 24, 2024

June 13-15, 2023

June 27-30, 2022

Attendees: **792**

Attendees: **817**

Attendees: **758**

Membership 2024

Membership Retention and New Members

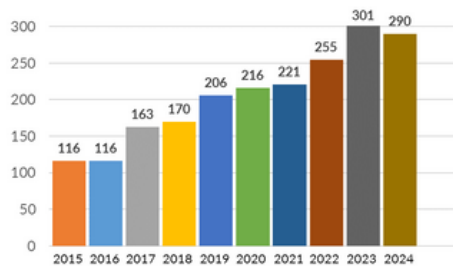
290 **86%**

Total NEUAC
Members in
2024

Retention Rate

Number of Members

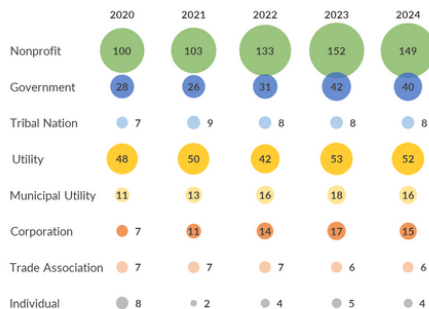
by year



The number of NEUAC members has grown significantly over the years.

Number of Members

by organization type



Welcome to our New Members of 2024!

Nonprofits

Alliance for Aging of Miami Dade
American Association of Blacks in Energy
Community Action Center
Elevate
Empowerment Opportunity Center
Goodwill of Greater Washington
Greater East Texas Community Action Program
Illinois Association of Community Action Agencies
Klamath and Lake Community Action Services
Making Opportunity Count, Inc.
Maravilla Foundation
Maryland Community Action Partnership
Metropolitan Development Council
Superior Watershed Partnership
Urban League of Metropolitan St. Louis
Wabash Area Development, Inc.
Wateree Community Actions, Inc.
Westbay Community Action
Western Idaho Community Action Partnership Inc.

Government Agencies

NYS Department of Public Service
South Texas Development Council
Tennessee Housing Development Agency

Utilities

Evergy
National Fuel Gas Company
Nicor Gas
PSEG Long Island

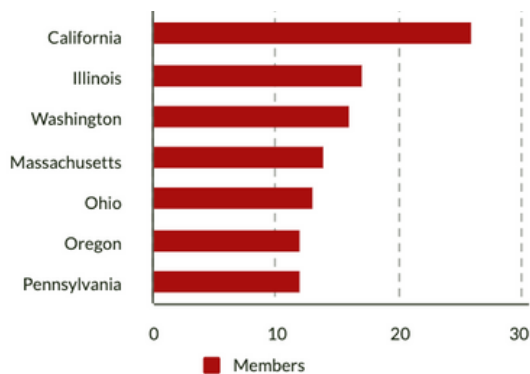
Corporations

Bracy Tucker Brown
Oncourse Home Solutions
Resource Innovations
Yardi Systems, Inc.

Membership 2024

Top States and Sector Insights

Top States



Member Dues Paid

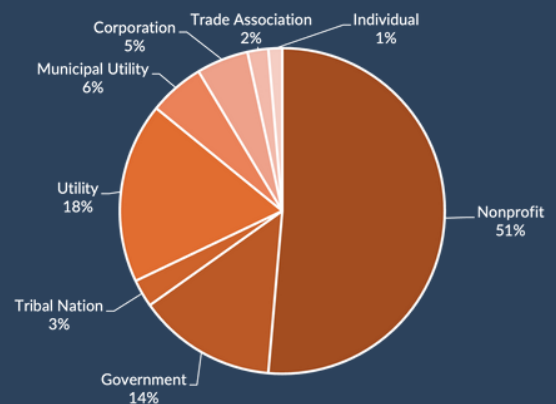
by organization type

	Count by Dues Paid					Total	Sum Paid
	\$0	\$100	\$350	\$600	\$1,600		
Nonprofit	13		32	104		149	\$73,600
Government	9		1	30		40	\$18,350
Tribal Nation	1		4	3		8	\$3,200
Utility	33				19	52	\$30,400
Municipal Utility	8				8	16	\$12,800
Corporation	2		7	1		15	\$11,050
Trade Association	5				1	6	\$1,600
Individual		4				4	\$400
Grand Total	71	4	44	138	33	290	\$151,400



Membership by Sector

The majority of NEUAC members are from the Nonprofit sector, followed by Government and Utility.



Fundraising 2024

Record Number of Sponsors

45

Number of
Sponsors in
2024

90%

Retention Rate
of 2023 Sponsors

\$483,500

Total Funds Raised

\$10,744

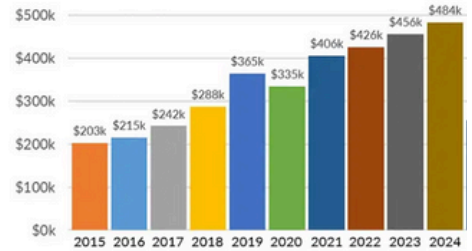
Average Donation

\$5,222

Average Donation of 9 new sponsors

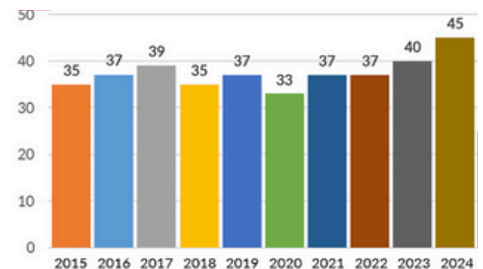
Funds Raised

by campaign year (excludes foundation grants)



Number of Sponsors

by campaign year



New Sponsors in 2024

Arizona Public Service (APS)
CPS Energy
Electric Power Board of Chattanooga (EPB)
JEA
Nicor Gas
Omaha Public Power District (OPPD)
WEC Energy Group
Xcel Energy
Yardi

Special Achievement Awards



**Congresswoman
Kay Granger**

Extra Mile Award

The **The Extra Mile Award** is presented annually to a member of Congress to recognize legislative achievements that advance energy assistance policies for vulnerable families. As part of LIHEAP Action Day, NEUAC awards the Extra Mile Award to one member of Congress who has “walked the extra mile” for LIHEAP. In 2023, NEUAC honored Senator Collins for her career-spanning commitment to protecting LIHEAP.



Bonnie Temme

Sister Pat Kelley Achievement Award

The **Sister Pat Kelley Achievement Award** recognizes a person with exemplary achievement in furthering NEUAC’s objectives of increasing public awareness of access issues related to heating and cooling, advancing energy assistance policy, and promoting charitable energy assistance. Sister Pat Kelley was a nun based in St. Louis, Missouri, with the Sisters of Charity order. She founded the national effort to advocate for vulnerable households for energy assistance. After the summer of 1980 when hundreds of vulnerable citizens died during a terrible midwest heatwave, Sister Pat Kelley started an organization, Missouri EnergyCare, that would eventually become the National Fuel Funds Network and later NEUAC, with a mission to advocate for energy assistance.



Elevate

Wayne
Metropolitan
Community
Action Agency



Victorine Q. Adams Award

The **Victorine Q. Adams Award** spotlights institutional innovation and achievement among non-profit NEUAC members. NEUAC presents the Victorine Q. Adams Award to a nonprofit organization that displays an innovative spirit towards raising public awareness and generating financial aid for people in need of energy assistance. Victorine Q. Adams was a woman of distinction; a public leader and testament to good will who founded one of the nation’s first fuel fund programs in Baltimore, Maryland. With grace and compassion, the late Mrs. Adams dedicated her life to bringing about energy justice and change for the betterment of her community. We celebrate diversity and are committed to creating an inclusive environment. We strongly encourage you to apply if you are from a marginalized or underrepresented group.



Leslie Ann Lesko

Edward G. Gingold Award

The **Edward G. Gingold Award** was created in 2023 to recognize outstanding achievements by a government entity or employee of a government entity on behalf of economically challenged families and individuals. Government entities including tribes, state LIHEAP offices, local government offices, federal government offices, and/or the specific employee(s) of these entities may be nominated who demonstrate commitment to the mission of NEUAC, lowering the energy burdens of vulnerable populations, and addressing household energy crises in their communities. Mr. Gingold spent more than 40 years at the Federal Energy Regulatory Commission (FERC) and was a long-time NEUAC board member.

Corporate Excellence Award

The **Corporate Excellence Award** recognizes outstanding achievements by a company or corporate entity on behalf of its economically challenged customers. Utilities or other corporate partners may be nominated who demonstrate innovative practices, outstanding community partnership, or impressive depth of programming that is effectively and uniquely serving historically underserved communities and building longstanding equitable energy practices.



CPS Energy

Board of Directors 2024



Kim Campbell Hailey
President
Vistra Corp



Keelie Andringa
First Vice President
Miami Valley Community
Action Partnership



Mike Bradford
Second Vice President
The Salvation Army



Marietta Doney
Treasurer
Oregon Energy Fund



Laura Bayona
Secretary
Florida Power & Light

Governance Board

American Council for an Energy-Efficient Economy: Roxana Ayala
Arizona Public Service Company (APS): Michelle Lehman
Baltimore Gas and Electric: open
Bridges Community Action Partnership: Andrew Binegar
CEDA | The Community & Economic Development Association of
Cook County, Inc.: Latoya Butler
CenterPoint Energy: Todd Berreman
Citizens Energy Group: Shannon Stahley
Colorado Department of Human Services, LIHEAP: Maria Hopps
Consumers Energy: Gabe Terry
Dollar Energy Fund: Chad Quinn
Dominion: Carolyn Perry
DTE Energy: Sakinah Howard
Duke Energy: Kevin Alexander
Energy Outreach Colorado: Andrew Bennett
Entergy: Liz Brister
Florida Power & Light: Laura Bayona
HeartShare Human Services: Tanya Jones
JEA: Elizabeth Paulson
Lumbee Tribe of North Carolina: Tony Hunt
Miami Valley Community Action Partnership: Keelie Andringa
Mid America Assistance Coalition: John Rich
Morris County for Hispanic Affairs: Marcela Lenox
National Consumer Law Center: Olivia Wein
National Energy Foundation: Gary Swan
Oregon Energy Fund: Marietta Doney
Pacific Gas and Electric Company: Harmony Barbera
Public Service Electric & Gas (PSE&G): Rosa Pagnillo-Lopez
Sacramento Municipal Utility District: Star Walker
The Salvation Army – National Headquarters: Mike Bradford
Tennessee Valley Authority: Frank Rapley
Total Community Action: Glenis Scott
VEIC: Kevin McGrath
Vistra Corp: Kim Campbell Hailey
Washington Gas: Alexandra Balbuena Alleyne
Washington State Community Action Partnership: Shaylee Stokes

Ex-Officio Board

American Gas Association (AGA): Brian Caudill
American Public Gas Association (APGA): Josh St.Pierre
American Public Power Association (APPA): John Godfrey
Edison Electric Institute (EEI): Allison Poe
Federal Energy Regulatory Commission: Susie Holmes
U.S. Department of Energy: open
U.S. Department of Health and Human Services: Megan Meadows

Advisory Board

Affordable Housing Alliance: Kathy Kerr
Alliance to Save Energy: Sapna Gheewala Dowla
APPRISE: David Carroll
Atmos Energy: Diana Marin
Berkshire Hathaway Energy: Paridhi Kapadia
Citizens for Citizens: Liz Berube
Community Action Council of Lewis, Mason, and Thurston Counties:
Stephenie Arnold
Community Action of Skagit County: Misty Velasquez
Con Edison: Jennifer Rodriguez
CPS Energy: Jesse Hernandez
CSRA EOA, Inc.: Patricia Johnson
DC Department of Energy & Environment: Danielle Wright
Delaware Office of Community Services: Häly Laasme
Embarras River Basin Agency: Mindy Browning
Energy Coordinating Agency: Steve Luxton
EnergyCare Missouri: Melanie Tobin
EPB Chattanooga: Evann Freeman
Massachusetts Association for Community Action (MASSCAP): Joe Diamond
Michigan Public Service Commission: Jamie Curtis
National Association for State Community Services Programs (NASCCSP):
Andrea Schroer
National Community Action Partnership (NCAP): Aimee Gendusa-English
National Energy Assistance Directors Association (NEADA): Theresa Kullen
National Grid: Rasheeda Davis
New Jersey Natural Gas: Maria Delaplain
New Jersey SHARES: Alita Corbett
Ohio Partners for Affordable Energy: John Sarver
Omaha Public Power District: Britton Gabel
Operation Fuel: Mike Turaj
Opportunity Council: Debbie Paton
Pacific Asian Consortium in Employment: Celia Andrade
Pennsylvania Public Utility Commission: Kathryn Zerfuss
Philadelphia Gas Works: Mike Artuso
Rosebud Sioux Tribe: Lori Walking Eagle
Salt River Project: Jackie Castrellon
SEEL: Scott Alan Davis
Southern Company Gas: Tiffany Gilstrap
Step Forward: Doug Bennett
Tacoma Public Utilities: Francine Artis
TECO Energy: Gerri Drummond
Texas Association of Community Action Agencies: Amanda Shelton
The Heat and Warmth Fund (THAW): Alicia Ramon
The Salvation Army – Central Territory: Angie Sterner
WSSC Water: Kelly Caplan
Xcel Energy: Diedra Howard

Thank you to our 2024 Sponsors!



Alliant Energy
 American Public Gas Association
 Ameren
 Applied Public Policy Research Institute
 for Study and Evaluation (APPRISE)
 APS
 Atmos Energy
 BGE
 CenterPoint Energy
 Citizens Energy Group
 CPS Energy
 ComEd
 ConEdison
 Consumers Energy
 Dominion Energy
 DTE
 Duke Energy
 Edison Electric Institute (EEI)
 EPB
 FirstEnergy

Florida Power & Light (FPL)
 Huntsville Utilities
 JEA
 National Energy & Fuels Institute (NEFI)
 National Grid
 New Jersey Natural Gas
 Nicor Gas
 OPPD (Omaha Public Power District)
 PECO
 Pepco Holdings
 SMUD
 SoCalGas
 Spire
 SRP (Salt River Project)
 Tacoma Public Utilities
 TECO
 Vistra
 Washington Gas
 WEC Energy Group
 Xcel Energy