neuac

NATIONAL ENERGY & UTILITY AFFORDABILITY COALITION

2025 ANNUAL REPORT

neuac.org
P.O. Box 33878,
Washington, D.C. 20033
T: 202.838.8875
E: info@neuac.org

LIHEAP Action Day

March 4-5, 2025 | Washington, D.C.

1,250+

Signatures on the All Parties Letter

264

Meetings with federal legislators

260+

Action Day attendees

In January 2025, the nation welcomed a new President; an administration that carried over priorities from its previous tenure into a new term, which unfortunately included the elimination of the federal Low Income Home Energy Assistance Program (LIHEAP).

Department of Government Efficiency (DOGE) cuts affected the entire staff of the Division of Energy Assistance at the U.S. Department of Health & Human Services, Administration for Children & Families, Office of Community Assistance. LIHEAP was again proposed for zero funding in the President's budget.

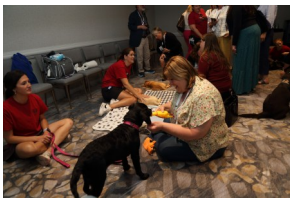
Advocates took advantage of LIHEAP Action Day to pre-emptively address threats to the program, shore up support for the program, and tell local impact stories. It worked. LIHEAP endured many ups and downs over the course of 2025, but LIHEAP endured despite the longest government shutdown in history and an unprecedented delay in funding that lasted 43 days.

LIHEAP Action Day brought together advocates for energy affordability from 41 states and the District of Columbia to rally support, share appreciation for legislators who protected LIHEAP, and build relationships with their partners in-state, across the country and on the Hill for the continued advancement of LIHEAP.

Annual Conference

June 2-5, 2025 | Charlotte, NC

REVVED UP
JUNE 2-5 2025
CHARLOTTE, NORTH CAROLINA
NEUAC ANNUAL CONFERENCE



642

Total attendees

47

Sponsors

Highlights

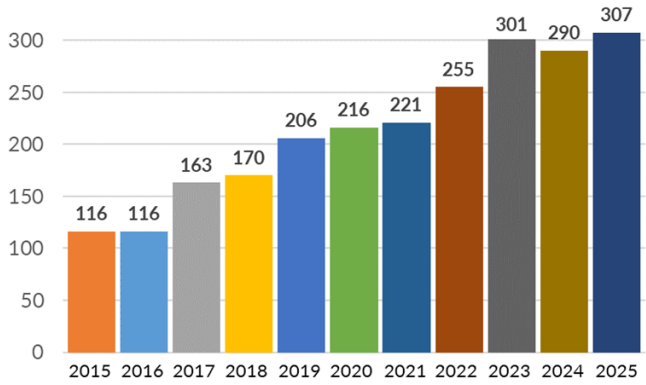
- Fireside Chat with Author and Professor Dr. Diana Hernandez to introduce her new book, "Powerless: The People's Struggle for Energy"
- Pause with Paws—break with therapy dogs and puppies
- Virtual Dialogue with the Feds with leadership at the Office of Community Assistance following the elimination of the Division of Energy Assistance
- Energy BINGO was a hit with practitioners and administrators alike
- Poverty Simulation continued to impact our attendees and teach them about the trappings of poverty

Membership 2025

Another record shattered in 2025!

307 members

Members by Year



Welcome new NEUAC members!

Action Inc.
Bonnie Temme
Catholic Charities-Dioc. of Wilmington
Combined Community Action, Inc.
Community Action of NE
Delta Utilities
East TN Human Resource Agency
Energy CENTS Coalition
Exceleron
Goodwill of Colorado
IA Community Action Association
Liberty Utilities
Memphis Light Gas & Water
Mid-Willamette Valley CAA
NJ Board of Public Utilities
Northeast FL CAA
Northeast IA Community Action Corp.
Palmetto Community Action Partnership
Panhandle Community Services
Partnership for Community Action
Shoshone Bannock Tribes
Single Stop
Turtle Mountain Band of Chippewa
Western IL Regional Council
WY Department of Family Services

Sponsorship 2025

Record sponsorship two consecutive years

50
Sponsors

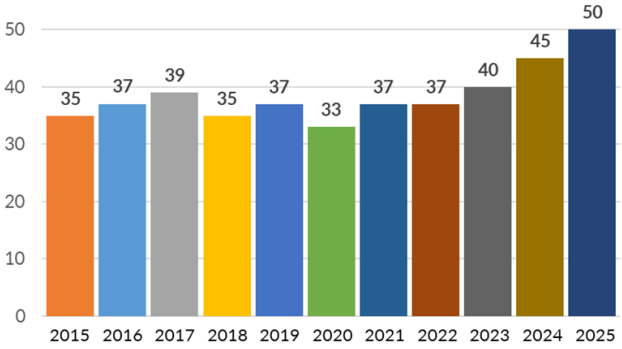
91%
Retention Rate

$546,078
Total Fundraising

$10,922
Average Donation

$5,222
Average Donation of
9 New Sponsors

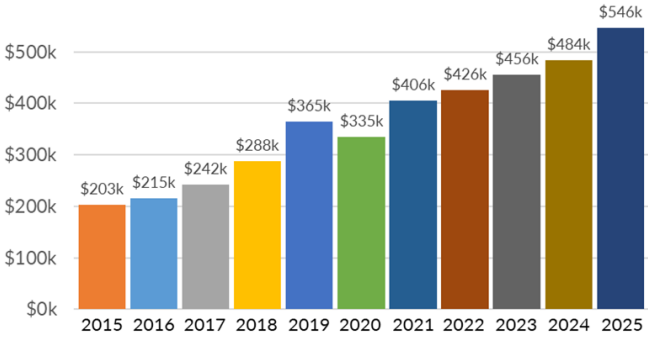
Sponsors by Year



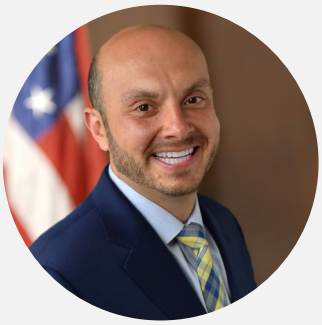
New 2025 Sponsors

American Electric Power (AEP)
Berkshire Hathaway Energy
CEDA
Los Angeles Department of Water and Power
National Rural Electric Coop Association
PSE&G
Southern Company Gas
Two individuals

Funds Raised (by campaign year)



2025 Special Achievement Awards



Extra Mile Award

Congressman Andrew Garbarino (NY-02)

The Extra Mile Award is presented annually to a member of Congress to recognize legislative achievements that advance energy assistance policies for vulnerable families. As part of LIHEAP Action Day, NEUAC awards the Extra Mile Award to one member of Congress who has "walked the extra mile" for LIHEAP. In 2025, NEUAC honored Congressman Andrew Garbarino of New York's second House district for his championing of energy affordability and commitment to protecting LIHEAP.

Sister Pat Kelley Achievement Award

Charlie Harak, National Consumer Law Center

The Sister Pat Kelley Achievement Award recognizes a person with exemplary achievement in furthering NEUAC's objectives of increasing public awareness of access issues related to heating and cooling, advancing energy assistance policy, and promoting charitable energy assistance. For more than 40 years, Charlie Harak fought for the rights of vulnerable energy and utility consumers. As an attorney at the National Consumer Law Center, Charlie advocated for affordable energy, utility protections for vulnerable individuals, and strong energy efficiency programs. Those lucky enough to work with Charlie know him as a incredibly kind, generous, and brilliant colleague. His work kept thousands of families safe in their homes by supporting their ability to stay connected to vital utility service.

Edward G. Gingold Award

Staff of the Division of Energy Assistance
U.S. Department of Health and Human Services

This year's Edward G. Gingold Award honors the dedicated staff of the Division of Energy Assistance, whose commitment to public service and the administration of LIHEAP has been unwavering. Despite recent terminations beyond their control, these individuals worked tirelessly to protect and deliver energy assistance to vulnerable households nationwide. Their integrity, professionalism, and deep care for the communities they served leave a legacy we are proud to recognize.

Corporate Excellence Award

The Corporate Excellence Award recognizes outstanding achievements by a company or corporate entity on behalf of its economically challenged customers. PSE&G was recognized for its innovative and comprehensive approach to supporting vulnerable customers. Through creative program design and meaningful partnerships, PSE&G provided wraparound services that go beyond bill assistance—demonstrating a deep commitment to equity, energy affordability, and community well-being. Their approach offers a strong model for other utilities working to advance energy equity and affordability.

2025 Board of Directors

President
Mike Bradford
Salvation Army

1st Vice President
Britton Gabel
Omaha Public
Power District

2nd Vice President
John Rich
Mid America
Assistance Coalition

Treasurer

Secretary

Ex-Officio Board

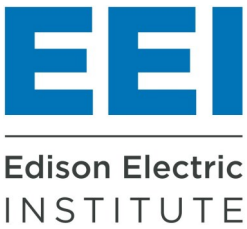
Governance Board

American Gas Association (AGA): Kate Brownlee
American Public Gas Association (APGA): Erin Kurilla
American Public Power Association (APPA): Sam Owen
Edison Electric Institute (EEI): Ben Jackson
Federal Energy Regulatory Commission: *open*
National Energy & Fuels Institute (NEFI): Liam Dotson
National Rural Electric Cooperatives Association: Will Mitchell
U.S. Department of Energy: *open*
U.S. Department of Health and Human Services: *open*
Arizona Public Service Company (APS): Michelle Lehman
Atmos Energy: Diana Marin
Bridges Community Action Partnership: Andrew Binegar
CEDA | The Community & Economic Development Association of Cook County, Inc.: Latoya Butler
Citizens for Citizens: Liz Berube
Colorado Department of Human Services, LIHEAP: Maria Hopps
Community Action Council of Lewis, Mason, and Thurston Counties: Mar Cuéllar
Con Edison: Jennifer Rodriguez
Consumers Energy: Gabe Terry
CPS Energy: Jesse Hernandez
DTE Energy: Jason Sparks
Duke Energy: Kevin Alexander
Embarras River Basin Agency: Mindy Browning
Energy Outreach Colorado: Andrew Bennett
Entergy: Sandra Diggs-Miller
Florida Power & Light: Laura Bayona
JEA: Raven Simmons
Liberty Utilities: Sandi Hennequin
Lumbee Tribe of North Carolina: Tony Hunt
Miami Valley Community Action Partnership: Erin Jeffries
Mid America Assistance Coalition: John Rich
Morris County for Hispanic Affairs: Marcela Lenox
National Consumer Law Center: Olivia Wein
National Energy Foundation: Gary Swan
Omaha Public Power District: Britton Gabel
Oregon Energy Fund: Marietta Doney
Pacific Gas and Electric Company: Greg Rubio
Public Service Electric & Gas (PSE&G): Rosa Pagnillo-Lopez
Sacramento Municipal Utility District: Star Walker
The Heat and Warmth Fund (THAW): Katrina McCree
The Salvation Army – National Headquarters: Mike Bradford
Total Community Action: Glenis Scott
VEIC: Kevin McGrath
Washington Gas: Alexandra Balbuena Alleyne
Washington State Community Action Partnership: Shaylee Stokes

Advisory Board

Affordable Housing Alliance: Kathy Kerr
Alliance to Save Energy: Sapna Gheewala Dowla
American Association of Blacks in Energy: Jay Knott
American Council for an Energy-Efficient Economy: Roxana Ayala
APPRISE: David Carroll
Baltimore Gas and Electric: Cristiano Quijano
Berkshire Hathaway Energy: Paridhi Kapadia
Black Hills Energy: Pauli Springer
CenterPoint Energy: Suzanne Pierazek
Chesapeake Utilities – CHEERP: Larry Snook
Citizens Energy Group: Shannon Stahley
Community Action of Skagit County: Misty Velasquez
CSRA EOA, Inc.: Patricia Johnson
DC Department of Energy & Environment: William Whitfield
Delaware Office of Community Services: Häly Laasme
Dollar Energy Fund: Chad Quinn
Dominion: Carolyn Perry
Douglas-Cherokee Economic Authority Inc.: Tommi Lindsey
Elevate: Briana Parker
Evergy: Maria Lopez
Generation Power CT: Mike Turaj
Michigan Public Service Commission: Anne Armstrong
National Association for State Community Services Programs (NASCSP): *open*
National Community Action Partnership (NCAP): Mia Harnos
National Energy Assistance Directors Association (NEADA): Brian Sarensen
National Grid: Rasheeda Davis
New Jersey Natural Gas: Maria Delaplain
Opportunity Council: Debbie Paton
Pacific Asian Consortium in Employment: Stacy Wong
Pennsylvania Public Utility Commission: Kathryn Zerfuss
Pepco Holdings Inc. – Exelon: Dorann Brown
Pierce County Human Services: Carol Mensah
Salt River Project: Jackie Castrellon
SEEL, LLC: Scott Alan Davis
Southern Company Gas: Tiffany Gilstrap
Step Forward: Doug Bennett
Tacoma Public Utilities: Tasha Moore
TECO Energy: Gerri Drummond
Tennessee Valley Authority: Elizabeth Moore
Texas Association of Community Action Agencies: Amanda Shelton
The Salvation Army – Central Territory: Angie Sterner
Vistra Corp: Kim Campbell Hailey
Wabash Area Development, Inc.: Micki Halligan
Wayne Metropolitan Community Action Agency: Shama Mounzer
WSSC Water: Kelly Caplan
Xcel Energy: Diedra Howard

Thank You, Sponsors!



Alliant Energy Corporation
Ameren Corporation
American Electric Power (AEP)
American Public Gas Association
APPRISE
Arizona Public Service
Atmos Energy
Berkshire Hathaway Energy
BGE
CEDA
CenterPoint Energy
Con Edison
Consumers Energy
CPS Energy
Dominion Energy
DTE Energy
Electric Power Board of Chattanooga (EPB)
Entergy Services, Inc.
FirstEnergy
Florida Power & Light
Huntsville Utilities
JEA
National Energy and Fuels Institute
National Grid
National Rural Electric Coop Association
New Jersey Natural Gas
Omaha Public Power District
PECO Energy
Pepco Holdings
PSE&G
Retired Individual
Salt River Project (SRP)
SMUD
Southern California Gas Co. (SoCalGas)
Southern Company Gas
Spire
Tacoma Public Utilities
TECO Energy
Vistra
Washington Gas
WEC Energy Group
Xcel Energy